

DEAR GRANDMA, DEAR GRANDPA,

DON'T BE FOOLED!

LE GOUVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG
Ministère des Affaires intérieures

LE GOUVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG
Ministère de la Famille, des Solidarités,
du Vivre ensemble et de l'Accueil

POLICE
LËTZEBUERG

YOUR GRANDDAUGHTER ALSO ADVISES YOU:

Strangers at the front door?

Theft scammers often pose as tradespeople, police officers, or employees of government offices or private companies. Don't let any stranger into your home!

Close the door and check first.

A call from a 'fake' grandchild?

Fraudsters often pose as grandchildren, relatives, police officers or other officials over the phone and put pressure on their victims. Be careful if you're suddenly asked for money or personal details.

Hang up and, if in doubt, call the Police yourself on 113.

Be cautious with prize draws and internet scams!

If you're asked to pay to claim a prize, it's a scam!
If you're asked to disclose bank details or passwords online or over the phone, it's also a scam!

Don't pay anything! Don't give out any details!

If in doubt: 113!

If something seems suspicious:

Close the door! Hang up! Don't pay anything! Don't give any information away!

More information: police.lu/arnaques